



### **CHARGE POLICY**

Your child is only allowed one free reimbursable meal. Any a la carte, second meals or extras will be charged accordingly. Meals that do not have enough of the required components will be charged a la carte pricing. Parents are still encouraged to monitor their child's meal account balance, if they know their child will take any a la carte or extra items. A LA CARTE, SECOND MEALS, OR EXTRAS cannot be charged. When a student's meal account is depleted, the district will notify the parent.

### **PREPAYMENTS**

Send Check or Cash – We accept checks only for the amount of the meal or total amount of prepayment. Make checks payable to San Marcos CISD Child Nutrition Services. All checks should have student's name and student ID number listed at the bottom of check. **TEMPORARY CHECKS ARE NOT ALLOWED.** All returned checks are handled by Checksmart and they can be reached at 1-888-851-6634. Cash is also accepted and may be sent personally with student or in envelope with student's name, student ID number and cash amount.

Online Prepayments – Parents can prepay through our online prepayment system [myschoolbucks.com](http://myschoolbucks.com). Myschoolbucks gives parents a fast, easy, and secure way to add money to their children's school meal accounts by using a credit card, or a PayPal account. Parents can also check their children's current school meal account balances and view item purchase history for the last 30 days for their children. **A convenience fee of \$2.49 will be assessed for all prepayment transactions. Please allow 24 – 72 hours for payments to go through the system.**

For questions about balances or recent payments, please call Adrian Velasquez, Child Nutrition Systems Specialist at (512) 393-6954.

For technical issues with Myschoolbucks, please go to [myschoolbucks.com](http://myschoolbucks.com) website, click on Contact Us and complete online email form provided. Myschoolbucks support team will provide you the assistance needed.

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